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| **Address:** | No 5A4, Jains Inserli Park, Chennai, India |
| **Phone:** | +91 979 079 9162 |
| **Email:** | agathe.neumayer@gmail.com |
| **Birthdate:** | 20.05.1990 |
| **Nationality:** | Indian |

Aaris Mohamed



Professional Experience

Oct, 2015 – Till date

**Senior System Administrator in Tata Consultancy Services in Chennai, India**

* Handling incident, problem tickets and service requests.
* Providing Level 3 support for escalated issues and documenting for training purpose.
* RFC planning and implementation.
* Installing and configuring Windows Server 2008, 2012, 2016 and 2019.
* Installing, configuring and upgrading VMware ESXi Hosts and VCenter Server.
* Managing Active Directory, AD FS, DNS, DHCP, File Servers and Print Servers.
* Manage exiting group policy and implementing new Group policy based on Customer Business requirement.
* Microsoft O365 Administration (Global Admin, Handled 500 premium licenses).
* Microsoft O365 Admin support includes (Recipients Permissions, Compliance management policies, malware/spam protection, Mail flow policies, Mobile device policies, unified messaging).
* Performing performance tuning, hardware upgrades and capacity planning.
* Performing server hardening and vulnerability management for PCI DSS Audit.
* Taking high priorities to avoid Malware attacks in client server and domains.
* Prepared PowerShell Scripts for Daily Health Check Report, Password Expiry Notifications and Security Groups Monitoring.

Jan, 2012 – Oct, 2015

**System Administrator in Plintron Global Technologies Solutions Private Ltd in Chennai, India**

* Managed 900+ servers, Active Directory, DNS and DHCP.
* Installed, configured and troubleshot Windows Server 2003, 2008 and 2012.
* Implemented new group policy settings and modified existing policies based on Customer Business requirement.
* Configured Microsoft failover cluster and network load balancing.
* Managed IIS, FTP and File Servers.
* SSL Creation, Procurement, Installation and Renewal.
* Performed regular backup of code development and restoration drill.
* Generate the server’s health reports and Analyzing OS related error events and providing the recommendations.
* Performed replacement of faulty parts on servers and storage devices.
* Took proactive actions of log file analyzing, monitoring system utilization and suggesting for OS patch update and hardware updates.
* Handled escalated user management and access control incidents.
* Mount the racks, servers, storage devices and SAN switches.
* Upgrade server memory and hard drive capacity.
* Performed replacement of faulty hardware on servers and storage devices.
* Coordinated with vendor for server hardware related issues.
* Complete the given task with proper POA within the given time as per the customer SLA.

Education

2007 – 2011

**Bachelors in Technology, Anna University**

* Information Technology
* CGPA: 7.35

Software Skills

* Windows Servers 2008, 2012 & 2016
* Windows 7 – 10
* VMware
* Office 365
* Microsoft Office Suit
* PowerShell Scripting

Core Skills

* Hardware Management (Dell & HP)
* Server Hardening
* Patch Management
* Server & Storage Mount
* Hardware RAID

Languages Known

* English - Fluent
* Tamil - Native
* German - Ready to Learn

Skills and training

* Microsoft Certified Solutions Associate
* Microsoft Certified Professional